Genie Soft

Release Notes for Open File Manager™ 9.4
(Published October 28, 2004)

Abstract:
> This document contains important release information on Open File Manager™ 9.4. It includes a brief description of product enhancements, fault fixes, agent updates, and amendments to product documentation where applicable.
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> Open File Manager™ 9.4 released October 2004 with support for legacy and non-compliant applications for the Microsoft Windows Server 2003 Volume Shadow Copy Service (VSS) framework and a mass-uninstall feature for Open File Manager's System Component. A reboot option for NT systems was also added for the existing System Component mass-deploy feature.

CONTENTS:

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I. ENHANCEMENTS This section includes a brief description of product enhancements in Open File Manager 9.4.

I. VSS Enhancement – Open File Manager now supports all legacy and non-VSS compliant applications to ensure a complete snapshot with Microsoft Windows Server 2003 Volume Shadow Copy Service (VSS). This is an important enhancement, because previous versions supported only VSS-compliant applications, not "legacy writer" applications that are not VSS-compliant.

II. VSS coordinates a point-in-time snapshot of data by sending a signal to all applications to "prepare and quiesce" their data transactions. With the integration of OFM v9.4, a point-in-time, where all data is in a

consistent state, can be found even if the data from the application is not VSS Aware. This allows VSS to complete the snapshot with respect to all applications on the system. Now, all the features of VSS can be employed without the risk of corrupt data from applications that are unaware of the VSS process.

III. Script-Based Mass-Uninstall Utility – For customers with large enterprises, who wish to remotely uninstall all previous versions of OFM system components, prior to upgrading to a newer version of OFM, we have added a script-based utility to mass-uninstall. Now, customers can use the application to connect to all remote machines, identify the operating system, determine if OFM is installed and if so, will initiate the uninstall process. This companion utility to the existing Mass Deploy feature in OFM makes large rollouts and upgrades simple.

II. FAULT FIXES This section lists faults corrected in Open File Manager 9.4

Fault	Description
Fixes for System Component on Windows Platforms	
3882	Fixed Logical Volume bug resulting in deadlock when worker queues are full
3956	Fixed BSOD when system non-page pool is low
Documentation Enhancements	
N/A	N/A

III. TECHNICAL SUPPORT Genie-Soft Corporation is dedicated to delivering friendly, expert advice to our customers and partners. A team of highly skilled and responsive in-house technical support representatives is available to answer your questions.

For technical support options please visit our website:
http://www.genie-soft.com/support/default.html